## Instructions:

1. Fill out this form completely and legibly. Incomplete forms will be RETURNED; prolonging the issuance of requested ticket(s) upgrade/change.
2. Attach and/or enclose all ORIGINAL paper tickets being upgraded/changed (COPIES OF TICKETS ARE NOT ACCEPTED).
3. Mail or drop off completed form to: SJRRC, Attn: Ticketing Department, 949 E. Channel Street, Stockton, CA 95202
4. If dropping off form at an ACE station (Lathrop/Manteca, Tracy, Pleasanton); please submit in a SEALED envelope.

| Passenger Information |  |  |  |
| :--- | :--- | :--- | :--- |
| Full Name: |  |  |  |
| Cell Phone/ Email: |  |  |  |
| Mailing Address: |  |  |  |
| City: |  |  |  |
| Where you purchased ticket: |  |  |  |

Calculate Value of Old Ticket(s): $\boldsymbol{*}_{\text {For } 20 \text { Trip Rides Remaining; Divide Ticket Value by } 20 \text { (refer to example on Page.2) }}$

| Ticket Type | Oty | Origin | Destination | Ticket Value | Rides Remaining | Available Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| One-Way |  |  |  |  |  |  |
| Round trip |  |  |  |  |  |  |
| 20 - Trip * |  |  |  |  |  |  |
| Monthly |  |  |  |  |  |  |
|  |  |  |  |  | tal Credit (A) |  |

## Calculate Cost of New Ticket

| Ticket Type | Oty | Origin | Destination | Ticket Value |  | Total Purchase |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| One-Way |  |  |  |  |  |  |
| Round trip |  |  |  |  |  |  |
| 20-Trip |  |  |  |  |  |  |
| Monthly |  |  |  |  |  |  |
|  |  |  |  |  | Total of Purchase (B) |  |

Total of Purchase (B) \$
(-) MINUS Total Credit (A) \$ $\qquad$ = Payment Balance Due

## Payment Information - NO CASH OR PERSONAL CHECKS ACCEPTED

$\square \mathrm{Cr}$\$ $\qquad$ (back of check must be filled out completely to be accepted; overages must be applied towards another purchase or are FORFIETED) Commuter Check (Visa or Mastercard ONLY)


## Example for Calculating Cost Per Ride (20 Trip)

## Calculate Cost Per Ride 20 Trip

| Ticket Value(located on ticket): | \$63.00 |
| :---: | :---: |
| Divide by 20 Trips: | 20 |
| Cost Per Ride** | \$3.1500 |
| Rides Remaining | 18 |
| Calculated Cost Per Ride** | \$3.1500 |
| Available Credit | \$56.70 |

## Calculate Cost Per Ride 20 Trip

| Ticket Value(located on ticket): | \$125.75 |
| :---: | :---: |
| Divide by 20 Trips: | 20 |
| Cost Per Ride** | \$6.2875 |
| Rides Remaining | 18 |
| Calculated Cost Per Ride** | \$6.2875 |
| Available Credit | \$113.18 |

(Rides Remaining multiplied by Cost Per Ride)

## Calculate Cost Per Ride 20 Trip

Ticket Value(located on ticket):

Divide by 20 Trips: $\quad$| 20 |
| :---: |

## Cost Per Ride**

Rides Remaining

| Calculated Cost Per Ride** |
| :---: |
| Available Credit |

(Rides Remaining multiplied by Cost Per Ride)

## Calculate Cost Per Ride 20 Trip

Ticket Value(located on ticket):
Divide by 20 Trips:


Cost Per Ride**

Rides Remaining
Calculated Cost Per Ride**

Available Credit
(Rides Remaining multiplied by Cost Per Ride)

(Rides Remaining multiplied by Cost Per Ride)


Cost Per Ride**

|  |
| :--- |
| ------------------------------------ |

**Cost Per Ride Calculation allows for 4 decimals.

For any questions regarding The Altamont Corridor Express (ACE) Ticket Upgrade/Change form; please contact:

Ticketing Department
email: ticketing@acerail.com
phone: 1-800-411-7245

