



ACE Community Assistance Program Application Form



This Community Assistance Program (CAP) application is for qualifying applicants who meet the following criteria: 1. 13 – 64 years old, 2. not be eligible for the ACE Discount ticket program*, and 3. have a household income at or below 200% Federal Poverty Income Levels, provide income verifying documents and requesting an entitlement to purchase tickets on the ACE Mobile App or (in-person inquire with ACE – 1-800-411-7245.) at approximately 50% off regular fares. Email all documents to 211sj@frcsj.org. 211 will contact after receiving the documents to verify eligibility and a CBO Verification ID. Submit one application per household.

Section 1. Applicant Information

Name: _____ Birth Date: _____

Address: _____

Street Address

Apartment/Unit #

City

State

ZIP Code

Phone: _____ Email _____

Mobile App ID: _____
Download ACE Rail application in your Mobile Device's Application Store

Signature: _____ Date: _____

I attest that the information on this application is true and correct. I understand that fraud or a misstatement of fact will disqualify me from receiving the benefits of the ACE Mobile App Entitlement Program.

Section 2. Certification of

You are required to provide a valid Verification ID provided by a participating Community Based Organization (CBO) submit to CBO via e-mail with documentation. Submit this form via rider portal to the created account – mobile app.

CBO Name: _____

CBO Address: _____

Street Address

City

State

ZIP Code

CBO Verification ID# _____

Check the Income Verification Document Requirements that applies to you:

____ Self Employed – Block out social SSN,
last prior year taxes, front page of 1040 form

____ Employed – monthly check
stub or two bi-weekly check stubs

____ Unemployed – Letter
that they are not working

____ Students – Financial
Aid Letter

ACE Office Use Only

Date Received: _____ Received by Print Name: _____

Date Processed: _____ Processed by Print Name: _____

Submit completed Original Form via rider portal <https://app.acerail.com/> by creating or logging into mobile app account (app must have been downloaded) and selecting concession application for CAP. Upload the application and hit submit. Allow 3 to 5 business days for processing.

Concession is valid for one year from date of approval. *See acerail.com for eligibility and age requirements for other ACE Discount Programs available.