



March 15, 2016

Dear ACE Family,

Last Monday night, Mother Nature threw a crisis at us and tested everyone involved in the ACE Train under some very difficult conditions. I cannot begin to express my appreciation for the Herzog crew, ACE passengers, emergency responders, LAVTA staff, ACE staff and the Union Pacific for how everyone worked so collaboratively together to quickly get people to safety and resume service for the thousands of riders who depend on the ACE Trains. San Joaquin RTD and Capitol Corridor JPA also stepped up to make sure people had an option to get to work last Tuesday while we supported Union Pacific in restoring the track to service.

I am well aware of the camaraderie onboard the trains between the passengers and the onboard crews. I know a lot of you feel like the people you see onboard everyday are your second family. I am certain that closeness and concern for one another contributed to the response on Monday night and know that same sense of family and partnership between ACE, Herzog and Union Pacific was instrumental in restoring train service after only one day.

Thank you for working together, watching out for each other and making the ACE story, truly one about service and community.

A handwritten signature in blue ink that reads "Stacey Mortenson".

Stacey Mortenson
Executive Director
San Joaquin Regional Rail Commission